



## DISH Network Broadband – Self Installation Help Guide

Thank you for choosing DISH Network Broadband. You are just a few simple steps away from enjoying the convenience of an always on, super fast connection. Please read these instructions prior to starting your installation. **If you have any questions at any point of your installation, please contact DISH Network Broadband support at 1-800-454-0843.**

### What You Will Need:

To use the self installation program you will need:

- Computer
- Cable modem
- Ethernet cable (frequently packaged with the cable modem)
- RG-6 coaxial cable (separate purchase may be necessary)  
(Note: ensure the length will reach the intended wall outlet)

### Call to Setup Your Account

Contact DISH Network Broadband support at **1-800-454-0843** and talk to a Broadband Account Specialist to setup an account. Your account specialist will confirm your last name and provide your DISH Network account number. You will need these to complete your broadband installation.

**Write your account number here: 8255** \_ \_ \_ \_ \_

### Installing Your Modem

1. Connect the RG-6 coaxial cable to the wall outlet and the back of the cable modem.
2. Connect the cable modem power cord.
3. Power on the modem and wait 30 seconds.
4. Once all of the lights on the modem are steady, connect the Ethernet cable from the modem to the computer.
5. Turn the computer on.

### Activating Your Service

When opening your Internet browser, the MyAccount Installer will automatically appear. Follow the on-screen instructions to complete your activation. Please enter your last name and account number accurately.

**For assistance, please contact a Broadband Account Specialist at 1-800-454-0843.**